



Dear Patient

2023

### **Outpatient Appointment**

Thank you for choosing to see me at the Phoenix Hospital Chelmsford for your outpatient consultation.

This letter sets out some important information that I am required by law to provide to you. This is for your information only and is not a bill. As this includes information about my charges, if you do not have private medical insurance but someone else will be paying your bill, you may wish to pass a copy of this letter to them. Please note that even if someone else is paying your bill or you have private medical insurance, you are responsible for paying any charges which they do not pay.

### **Consultation Fee**

My fee for an initial consultation will not exceed £200 and my fee for any follow-up consultation will not exceed £120. These fees are correct as at the date of this letter and cover the value of the appointment. If treatment is completed during any of these appointments these will be billed in addition to the consultation fee e.g steroid injections, gait analysis, orthotics, minor procedures eg nail surgery, cyst removal

Following your consultation you may need certain tests (such as blood tests or imaging, for example an X-ray, Ultrasound, MRI or CT scan) to help diagnose your condition. These tests are completed by other partners in the Phoenix, Ramsay or Chartwell groups and not by myself. The fees for those tests will be determined by the clinic or hospital and charged to you, or your private medical insurer, separately.

### **Private Medical Insurance**

If you have private medical insurance, please contact your insurer before your consultation, to check the terms of your policy, particularly the level and type of outpatient cover you have, including any reimbursement limits on individual consultation fees.

I am recognised by the private medical insurers listed below;

AXAPPP, WPA, BUPA, BUPA International, Allianz, Cigna Healthcare, AVIVA, Healix Health Services, Simplyhealth, Exeter Family Friendly, VitalityHealth and VitalityHealth Legacy

Please note you are responsible for any fees not covered by your insurer.

### **Financial Interests**

I am legally obliged to tell you if I have any financial interests at any of the venues I work or any equipment there. I can confirm I do not have any financial interests.

### **Quality Information**

You can compare independent information about the quality of private treatment offered at the hospital and other private healthcare providers from the Private Healthcare Information Network (PHIN) website: [www.phin.org.uk](http://www.phin.org.uk).

Yours sincerely,

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